

The University of KwaZulu-Natal (UKZN) is committed to employment equity with the intention to promote representativity within the Institution. Preference will be given to applicants from designated groups in accordance with our Employment Equity Plan.

COLLEGE OF HUMANITIES

**USINGA IT TECHNICIAN
12 Months Fixed Term Appointment
SCHOOL OF SOCIAL SCIENCE
HOWARD COLLEGE CAMPUS
REFERENCE NO: SOSS: UIT01/2025**

The School of SOCIAL SCIENCE seeks to employ an IT Technician, who will be responsible for day-to-day IT support of all USINGA fieldwork operations in Umlazi Ward 79, Ward 82 and Ward 88 as well as those based at UKZN. USINGA is a health and demographic surveillance node of the South African Population Research Infrastructure Network (SAPRIN).

A successful candidate will be expected to ensure that end users receive optimal IT support in a timely manner. This position will be responsible for the day-to-day technical support to the end-users at all levels. This position will work closely with the USINGA Data team to provide end-user IT support. Data collection happens in regular rounds and is organized in sequential week blocks.

The successful candidate will be reporting to the Data Manager.

MINIMUM REQUIREMENTS:

- A Diploma in Information Technology Systems
- 1 year experience in desktop/helpdesk support or a similar position
- A Valid Drivers' Licence
- Experience working with all Microsoft technologies
- Knowledge of Active Directory and Group Policies
- One year (1) experience with DHCP, DNS and General Networking
- Proficient in Microsoft Windows operating systems and Apple Mac OSX

For queries, contact USINGA on USINGA@ukzn.ac.za

The closing date for receipt of applications is Thursday, 25 September 2025

Please state the job title and the reference in the subject line

Applicants are required to submit the following:

- A comprehensive CV outlining the relevant experience.
- Certified copies of certificates.

Applications must be emailed to matabogep@ukzn.ac.za