

3 July 2025

Dr Nonhlanhla Mqadi
Quality Promotion and Assurance
Innovation Centre
Howard College Campus UKZN
Email: mqadin1@ukzn.ac.za

Dear Dr Mqadi

RE: PERMISSION TO CONDUCT RESEARCH: AMENDED GATEKEEPERS LETTER

Gatekeeper's permission is hereby granted for the UTLO with QPA to assist with the research project currently being undertaken by the Centre of Teaching and Learning Department, UFS, with Prof J Strydom the appointed Principal Investigator. The research relationship also being governed by an SLA signed between both parties, namely UFS and UKZN, on 11 February 2025.

We note the title of the research project is:

"The South African Survey of Student Engagement (SASSE) and Lecturer Survey on Student Engagement (LSSE)."

It is noted that the research undertaking will, *inter alia*, include;

(1) Request(s) for responses on the website. The questionnaire(s) must be placed on the notice system <http://notices.ukzn.ac.za>. A copy of this letter (Gatekeeper's approval) must simultaneously be sent to govenderlog@ukzn.ac.za or ramkissoob@ukzn.ac.za.

Please ensure that the following appears in the notice/questionnaire(s):

- Ethical clearance number;
- Research title and details of the research, the researcher and the supervisor;
- Consent form is attached to the notice/questionnaire and to be signed by user before he/she fills in questionnaire;
- That Gatekeepers approval has been granted by the Registrar.

(2) Requests for anonymized information in terms of UKZN students or staff (data subjects) that may be required from time to time by the PI For all such requests, specific permission needs to be obtained from the Registrar, as a Deputy Information Officer (Registrar@ukzn.ac.za).

The researchers are not authorized to contact staff and students using the 'Microsoft Outlook' address book.

Office of the Registrar

Postal Address: Private Bag X54001, Durban, 4000, South Africa

Telephone: +27 (0)31 260 7971 Email: registrar@ukzn.ac.za Website: www.ukzn.ac.za

Identity numbers and email addresses of individuals are not a matter of public record and are protected according to Section 14 of the South African Constitution, as well as the Protection of Public Information Act. For the potential release of such information over to yourself for research purposes, the University of KwaZulu-Natal will need express consent from the relevant data subjects.

All data collected must be treated with due confidentiality and anonymity.

Yours sincerely



MR MA TUFTS
Director Governance & Administration

Office of the Registrar

Postal Address: Private Bag X54001, Durban, 4000, South Africa

Telephone: +27 (0)31 260 7971 **Email:** registrar@ukzn.ac.za **Website:** www.ukzn.ac.za

Founding Campuses:  Edgewood  Howard College  Medical School  Pietermaritzburg  Westville