



**UNIVERSITY OF  
ZULULAND**

Department of Information Studies  
Faculty of Humanities and Social Sciences  
University of Zululand  
Kwa-Dlangezwa  
3886  
28 October 2024

University of KwaZulu-Natal  
Research Office, Westville Campus,  
Govan Mbeki Building

Dear Sir/Madam,

**INFORMATION/CONFIRMATION LETTER: MR. SFISO M. SIBIYA, MASTER'S  
STUDENT AT THE UNIVERSITY OF ZULULAND**

This letter serves to introduce and confirm that Mr. S'fiso Mbusi Sibiya is a registered Master's student for Information Science at the University of Zululand, within the Department of Information Studies (DIS). Mr. Sibiya is currently conducting research under our supervision (Dr Mpilo Mthembu and Prof Dennis Ocholla).

The title of his research is **“An Analysis of Multimedia Literacy Programmes in Selected University Libraries in KwaZulu-Natal”**. The study is aimed to evaluate multimedia literacy practices within selected academic libraries in KwaZulu-Natal. The intended study is hoped to help academic libraries in the KwaZulu-Natal province and South Africa at large in improving and reorganizing their procedures, and services, as well as formulating effective measures connected to multimedia literacy. Again, the university librarians would benefit from the findings of the study by improving digital/multimedia literacy skills, programmes and realizing their role in teaching multimedia literacy skills to both staff and students.

As part of the requirements for his Master's degree, Mr. Sibiya is required to undertake original research, and he seeks formal permission to conduct his study at your institution. We kindly request your support in granting him the necessary permissions to carry out his research.

We greatly appreciate your consideration and understanding in this matter. Should you require any additional information, please feel free to contact us on the following contact details:

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