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ETHICAL CLEARANCE FOR MS V SOOKRAJ

Dissertation Title: An Investigation into Initiatives to Improve the Return On Investment (ROI) of e-Book subscriptions: A case study of the University of Kwazulu-Natal Library.

This is to confirm that the Research Committee of the Department of Information Science approved the application by Ms V. Sookraj for ethical clearance. Ms Sookraj complied with the standard requirements for ethical clearance as set out by the University of Pretoria's Faculty of Engineering, Built Environment and Information Technology (EBIT), as follows:

- She signed and submitted all the application forms required for ethical clearance;
- She submitted her data collection instruments for vetting by both the Research and Ethics Committees; and
- She implemented all corrections recommended by the above-mentioned committees.

The Research Committee of the Department of Information Science therefore requests permission for Ms Sookraj to collect the data she needs in order to complete and submit her mini-dissertation for examination. The Committee further appreciates any effort by appropriate authorities to expedite this process, and expresses its gratitude in anticipation.

Yours sincerely

Dr Marlene Holmner

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