



UNIVERSITY OF  
KWAZULU-NATAL<sup>TM</sup>  
INYUVESI  
YAKWAZULU-NATALI

**EXTENDED  
LEARNING**

## Supply Chain Management



Durban

OUR WORLD IS CHANGING... SHOULDN'T YOU?



# Supply Chain Management

## Programme overview & objectives:

In a changing world the purpose of Supply Chain Management has transformed from being a function responsible for simple processes such as warehouse stock and efficient delivery, to being a composite, dynamic and fundamental process. Globalisation and technological advances mean that the Supply Chain Manager needs to be an exceptional general manager with skills in logistics, operations, manufacturing and quality assurance.

This course provides an objective overview of Supply Chain Management from a practical business perspective. Delegates attending the course will have the opportunity to develop practical skills for use directly on their return to the organisation.

## How you will benefit. You will learn to:

- Understand and better manage the operations of warehousing and distribution channels
- Select suppliers, purchasing systems and processes on the basis of techniques and tools used for this purpose, which optimise the decision making processes around options
- Assess the risk to supply chain processes of various internal and external factors to the business
- Understand and manage the processes for leading people in optimising the supply chain of an organisation, including internal and external customer relationship management (CRM)
- Analyse the value chain across the organisation, to assess and develop key areas critical to the success of the business
- Measure the progress and results of a change process within the supply chain of an organisation

## Key focus areas:

- Global competitive context
- Demand forecasting and inventory management
- Distribution and logistics management
- Strategic sourcing and supplier relationship management
- Knowledge and risk management in SCM
- Value chain and customer relationship management
- Ethics, social responsibility and sustainability

## Who should attend:

This certificate is ideal for delegates who hold a minimum of a matric qualification; most of whom will be considering or would be involved in Supply Chain Management in the future, or will be active in this area of business and commerce

## Dates:

For updated course dates, please contact us or see our website: [www.ukznextendedlearning.com](http://www.ukznextendedlearning.com)

## Entrance requirements:

Matric and/or relevant industry experience

## Facilitators include:



### Mr Khondlo Mtshali

Khondlo holds an MBA degree from the University of Natal and over his career has become a subject matter expert but has also developed into an expert facilitator. He is a well-researched and flexible facilitator and is well informed in SCM policies and legislative frameworks in particular across the South African public sector. His experience in facilitation lies in areas related to performance management systems, supply chain management, procurement, contract and the tendering processes. He has worked vastly with universities, government departments, municipalities and private sector. He is also a Professional Healthcare Practitioner (Pharmacist). Khondlo is a passionate researcher, coach, consultant and material developer.



### Dr Hans Salisbury

MBA, PGDip.Management, BSc.Agric (University of Natal) PhD (University of KwaZulu-Natal).

Hans teaches Operations Management, Supply Chain Management and Logistics Management to third year and postgraduate students on the Pietermaritzburg campus of the University of KwaZulu-Natal. For much of his career he has worked as an agricultural consultant and project manager for a range of enterprises in Australia, Indonesia, Spain, Sudan and the USA. He brings a practical hands-on approach to the field of Supply Chain Management.

## Programme fee:

The course fee of R7 425 (incl. VAT) covers tuition, instruction material, lunches and refreshments

## Duration:

Three days

## Contact:

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