**INTERVIEW QUESTIONS**

**Topic: Efficiencies and Capacity of Support Services Post College Model Adoption at UKZN**

**Introduction**

**The aim of this interview is to gather information in order to examine the outcomes of the adoption of the College Model at the University of KwaZulu-Natal after the Faculties layer was scrapped off. The major objective in this study is to analysis the effects of the adoption pf the College Model on the Support Staff Capacity and Efficiency.**

***Your response to this interview will be treated with confidentiality.***

**Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Education Institutions setups**

1. Do you think the college model should have been adopted or universities work better in faculty model?

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1. Why do think there was a review that led to a further amendments of the college model?

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**Efficiencies and Effectiveness**

1. What efficiencies did the college model bring?

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1. Is the devolvement of certain key decisions to school empowering and promoting schools and department’s autonomy and efficiencies? **………………………………………………………………………………………………**

**………………………………………………………………………………………………**

1. Are structures created by the college model efficient and effective?

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**………………………………………………………………………………………………**

**Staff Capacity and Skills**

1. Do you think all university structures are adequately staffed and skilled?

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**………………………………………………………………………………………………**

1. Is the gap more on academic or support staff?

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1. Did the moving and relocation of staff during the model lead to better cooperation and better sharing of ideas and collaboration between staff?

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**………………………………………………………………………………………………**

1. Are staff better skilled and equipped in helping the university goals?

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**………………………………………………………………………………………………**

**General**

1. Do you think there should be another review of the current college model?

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**………………………………………………………………………………………………**

1. What works well currently in the university?

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**………………………………………………………………………………………………**

1. What does not work well?

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**………………………………………………………………………………………………**

1. What can and should be done to improve what does not work well?

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**Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Sign: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

***Thank you for your time - it is highly appreciated.***