

28 September 2016

Mrs Shakila Thakurpersad (SN 36487775) Department of Communication Science UNISA

Email: thakurpersad@ukzn.ac.za

Dear Mrs Thakurpersad

RE: PERMISSION TO CONDUCT RESEARCH

Gatekeeper's permission is hereby granted for you to conduct research at the University of KwaZulu-Natal (UKZN), towards your postgraduate studies, provided Ethical clearance has been obtained. We note the title of your research project is:

"An investigation into the effectiveness of internal communication at the University of KwaZulu-Natal (UKZN)".

It is noted that you will be constituting your sample as follows:

- with a request for responses on the website. The questionnaire must be placed on the notice system http://notices.ukzn.ac.za. A copy of this letter (Gatekeeper's approval) must be simultaneously sent to (govenderlog@ukzn.ac.za) or (ramkissoonb@ukzn.ac.za).
- and/or conducting interviews with members of staff.

Please ensure that the following appears on your questionnaire/attached to your notice:

- Ethical clearance number:
- Research title and details of the research, the researcher and the supervisor;
- Consent form is attached to the notice/questionnaire and to be signed by user before he/she fills in questionnaire;
- gatekeepers approval by the Registrar.

Data collected must be treated with due confidentiality and anonymity.

You are not authorized to distribute the questionnaire to staff and students using Microsoft Outlook address book.

Yours sincerely

MR SS MOKOENA REGISTRAR

Office of the Registrar

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